

Medicaid Expansion Update

Timeframe for data pull: **February 1 – 15, 2014.**

Website and Call Center Data - Medicaid

	Feb. 1- Feb. 15	Oct. 1, 2013 – Feb. 15, 2014
PEAK website hits (average	4,445	N/A
daily)*		
PEAK new accounts created	12,780	112,934
Call center volume for	531	11,745
applications		
Average cumulative wait time for	45 minutes, 14 seconds	42 minutes, 13 seconds
applications		
Average time to complete an	28 - 42 minutes	N/A
application on the phone through		
the call center		

^{*} PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In February, there was approximately a 54/46 percent split between applications through Colorado.gov/PEAK and referrals. The Department updated call center technology in December. This technology more accurately captures <u>cumulative</u> wait times which are reflected above.

Applications

	Feb. 1- Feb. 15	Oct. 1, 2013 – Feb. 15, 2014
Total New Applications for Medicaid/CHP+**	21,893	198,375

^{**}These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 63% were received electronically through PEAK.

Medicaid Expansion Enrollment

	Oct. 1, 2013 – Feb 17, 2014
Medicaid Expansion (individuals)***	128,219

*** Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.

Clients by Age Category	
Age Category	Percent
Under Age 18	NA
Ages 18 - 25	23.9%
Ages 26 - 34	19.5%
Ages 35 - 44	14.9%
Ages 45 - 54	20.4%
Ages 55 - 65	21.2%
Over Age 65	NA

Cleints by Reported Gender	
Gender	Percent
Female	50.9%
Male	49.1%

For more information visit Colorado.gov/hcpf.

Medicaid Expansion: County Breakouts

County of Residence	Client Count
ADAMS	11,226
ALAMOSA	916
ARAPAHOE	12,569
ARCHULETA	351
BACA	117
BENT	209
BOULDER	6,325
BROOMFIELD	720
CHAFFEE	577
CHEYENNE	42
CLEAR CREEK	258
CONEJOS	419
COSTILLA	307
CROWLEY	147
CUSTER	138
DELTA	952
DENVER	24,715
DOLORES	116
DOUGLAS	2,219
EAGLE	583
EL PASO	14,932
ELBERT	320
FREMONT	1,463
GARFIELD	1,094
GILPIN	157
GRAND	264
GUNNISON	468
HINSDALE	Not Available
HUERFANO	345
JACKSON	49
JEFFERSON	10,181
KIOWA	53

County of Residence	Client Count
KIT CARSON	182
LA PLATA	1,267
LAKE	207
LARIMER	7,741
LAS ANIMAS	551
LINCOLN	162
LOGAN	518
MESA	3,948
MINERAL	Not Available
MOFFAT	352
MONTEZUMA	922
MONTROSE	1,377
MORGAN	667
OTERO	865
OURAY	145
PARK	420
PHILLIPS	92
PITKIN	257
PROWERS	554
PUEBLO	6,835
RIO BLANCO	125
RIO GRANDE	656
ROUTT	481
SAGUACHE	352
SAN JUAN	Not Available
SAN MIGUEL	218
SEDGWICK	59
SUMMIT	399
TELLER	679
WASHINGTON	78
WELD	5,508
YUMA	174

Total 128,219

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist. Client counts for counties with 30 or fewer enrollees were withheld since reporting them may result in disclosing Protected Health Information. Those enrollments are reflected in the total column.

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